

COVID-19  
**Message from our CEO**

Dear Customer,

The COVID-19 pandemic is constantly evolving and we are dealing with a significant global challenge. Many lives have already been lost and there are ongoing concerns about the spreading of the virus. We are experiencing this much wider impact on our lives and livelihoods. Our future also seems more uncertain than ever before, for both us and for the global economy.

Firstly, safety is paramount. This can only be ensured by staying healthy and avoiding contracting and spreading the virus.

Secondly, business continuity is key. We need to focus our efforts on securing supplies, manufacturing and logistics every step of the way.

Lastly, please provide a helping hand to the communities around us. This is the time for us to display kindness, grace and humility.

As you may be aware, **recoverdex** has been at the forefront of this pandemic, with our first message of concern shared in January 2020. **recoverdex** continues to help in any way we can and we stand by your side through this unprecedented period.

While it is increasing difficult to not be anxious and impatient, it is important to remember that we are a tenacious people and that we will get through this. To do so we need to be patient and caring. Each one of us can make a difference, if we only look to our neighbours and communities and offer our help during this time of need. We will support each other through this and I am convinced we will emerge on the other side stronger than before.

**recoverdex** has also realised that despite the pandemic and uncertainty that we are all facing there are still rogue elements that are continuously trying to defraud you and ruin your brand and reputation. We have subsequently removed all links in all our communications to our customers and urge you to be vigilant around your online habits and sharing of your personal information at all times.

Take care of yourself and your families, and stay safe.

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